HR SERVICE DESK – Managers Guidance – How to log a CONTRACT EXTENSION

This is the process for informing HR of an extension to an existing contract for the arrangements listed below. ICT will also be notified via this online form.

- Acting Up arrangement
- Secondment
- Fixed Term Contract*
- Interim (contractor/consultant/agency temp)

*Please read <u>MyHR</u> before extending a fixed term contract and contact the HR team if required. There are additional legal implications when these type of contracts run over 2 years in length.

How to log a Contract Extension:

1) Go to the Service Desk and click on HR



3) Click on Contract Extension



4) Enter the details

Contract Extensions

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What happens after I have logged the contract extension?

You will receive a number of emails as HR and ICT work through their tasks to action your request. You may be required to provide further information on the call.

How can I check progress of my call?

SERVICEDESK - HOME PAGE HR USEFUL INTERNAL LINKS 8 HOW CAN WE HELP? S USEFUL EXTERNAL LINKS @ HR ADMIN iTrent Self Service MVDC website **بی** My Team Can I still email hr.admin? iTrent People Manager LGPS website The servicedesk is to notify HR & ICT of MyHR HMRC starters, leavers and changes. Anything else Coronavirus Advice Pages MVDC Job Vacancies will need to go to hr.admin@molevalley.gov.uk. More processes will be added here in due microsite Staff Hub course. 👶 CALLS LOGGED ACTIVE -MY REQUESTS -SR00048492 22-06-2021 13:27:11 SR00048454 21-06-2021 16:00:58 Contract Extension - Sue Scott Role Change - Secondment - Sue Scott OPEN OPEN Contract Extensions ➡ Role Change SERVICEDESK - HOME PAGE / MY TEAM SR00048492 Contract Extension - Sue Scott 0 Change Logged Checks HR Actions Resolved SLT Approval Confirmed iTrent Updated Variation letter/contract issued UPDATE ATTACH CANCEL **Request Information** Summary Contract Extension - Sue Post Something New... Scott Logged On 22-06-2021 13:27:11 ▷ Open Description See Question section for details Questions 8 Timeline most recently updated -FILTER -22-06-2021 13:27:14 Sue Scott

You can see your calls on the portal here

The green line and lists below show the actions, where applicable, so you can see what stage the call is at. The Questions section shows the answers you provided on the call and the Timeline shows completed tasks.

How do I update the case?

Whilst on the page above, you can use Post Something New to tell HR about anything on the call.

UPDATE ATTACH CANCEL
Post Something New
Description
See Question section for details

HANDY TIP – you can return to the homepage by clicking here:

