

Briefing for local stakeholders with an interest in social care, health and communities

Adult Social Care | Information and Engagement Team



Monthly Briefing

Information correct as of 23 June 2021

Coronavirus roadmap – Four week pause

The government earlier this month announced a four week pause on moving England to stage four of the roadmap. [Step three restrictions](#) remain in place. It is expected that England will move to step four on the 19 July 2021, however the date will be reviewed on 5 July.

NHS App available to use as a vaccine passport

The [NHS App](#) is now available to use as a vaccine passport. Owned and run by the NHS, the NHS App is a simple and secure way to access a range of NHS services on your smartphone or tablet.

There have been many queries from patients and the public of how to use/download the app, so commissioners have now produced a [guide](#) to help.

Take part in NHS, Social Care and Frontline Workers Day

The first [NHS, Social Care and Frontline Workers' Day](#) will take place on Monday 5 July 2021 with a series of events involving every aspect of society and raising money for two excellent causes – NHS Charities Together, which supports 250 hospitals and their charitable trusts, and the National Care Association, representing 1.6 million workers caring for some of society's frailest citizens.

You can find out more about the events that are planned on the dedicated [website](#).

Other News

New Learning Disability and Autism information hub launched

During Learning Disability Week (14 – 20 June), Surrey County Council and health partners launched a [new website](#) for people to find out more about learning disabilities and autism and includes a range of resources in accessible formats.

It's important that everyone in Surrey can access information to help them stay safe, informed and feel supported and valued. Residents with learning disabilities and their families can get involved in a range of groups to develop confidence, reduce isolation and get their voices

heard. This learning disability and autism information hub website will be a key resource for teams and key stakeholders.

There is the opportunity to read the minutes of meetings, information on how to get involved with Valuing People Groups, Autism Reference Groups and Surrey People Groups will also be included alongside membership forms and more important information about how the group meet and what topics they discuss.

The centralised resource now has new videos to watch, and over time this will be developed further with added podcasts, personal stories and pictures.

For more information on joining any groups or to give feedback regarding the website changes then please contact Imogen Osborne, Engagement and Partnership Officer, learning disability and autism team:

Email: ldcommunications@surreycc.gov.uk

New strategy published by the Care Quality Commission (CQC)

The CQC has launched an ambitious [new strategy](#) based on extensive consultation with the public, providers of health and social care services, charities and partner organisations.

CQC's purpose of ensuring high-quality, safe care won't change, but how it works to achieve this will. The new strategy is set out under four themes - People and communities, Smarter regulation, Safety through learning and Accelerating improvement.

999 emergency text service available

Surrey Fire and Rescue Service has created a video encouraging deaf people, residents who are hearing impaired and those who can't use a voice phone to register for the [999 text service](#). It's vital that they register before needing to use the service.

The video can be seen on [Facebook](#), [Twitter](#) and [LinkedIn](#). Please continue to share.

New partnership for Time to Change Surrey announced

A partnership of three leading Surrey-based charities have been awarded the new contract for [Time to Change Surrey](#) by the Public Health team at Surrey County Council. Catalyst, Mary Frances Trust and Acting Out Productions (affiliated to Let's Link charity) will build on the core elements of the campaign to date: the Lived Experience Champions' (LECs) scheme and the highly immersive, impactful drama-based training.

Time to Change Surrey is a trusted campaign that raises awareness and reduces stigma around mental health. With the national Time to Change campaign ending in March 2021, local initiatives are vital to continue the aim to change perceptions, improve attitudes and behaviours, challenge and reduce stigma.

Active Surrey Lunchtime Learning – June/July 2021

Active Surrey is pleased to announce that new webinars have been added to their popular [Activating Your Community – Lunchtime Learning Series](#). This series of free webinars bring together a host of expert speakers on a variety of topics to explore how it is possible to unlock the benefits of sport and physical activity for everyone, especially those that are least active.

If you wish to catch up on previous webinars, recordings can be found on [Active Surrey](#).

For more information please contact Laura White:

Email: laurawhite@surreycc.gov.uk

End of Life Care Strategy published

Surrey Heartlands Health and Care Partnership has pledged its commitment to improving end of life care for local people through publication of its new [Palliative and end of life care strategy](#).

The strategy sets out Surrey Heartlands' ambitions to improve care and is a key priority of the Surrey Health and Wellbeing Board.

The ambitions build on the NHS national [priorities](#) for end of life care:

- Everyone is seen as an individual, with care tailored to meet their needs and wishes
- Everyone has equal access to palliative and end of life care
- People are made to feel comfortable and their wider wellbeing needs are met
- Care is coordinated, with different services working together
- Staff have the skills and knowledge to provide the best care
- Communities come together to provide help and support.

[Caring to the End](#) is a brand new website which provides useful information and support resources for end of life care and beyond for carers in Surrey. *If you are a professional supporting someone who is caring for someone with a terminal illness please signpost them to this website.*

Surrey and Sussex Healthcare's Carers Strategy consultation open

Surrey and Sussex Healthcare has refreshed their current [carers' strategy](#) so that it reflects the priorities outlined in the most recent national and local policy.

A short [survey](#) has been produced and the consultation will close on 8 July 2021.

For any queries, please contact Charlotte Rowbotham, Patient and Public Participation Lead:

Telephone: 01737 768511 x1294

Email: charlotte.rowbotham1@nhs.net

Forces App for Armed Forces Week

Monday (21 June) marked the start of Armed Forces Week and Surrey is home to over 47,000 current or ex-armed forces personnel.

The Forces Connect app is designed to link users in four easy clicks to organisations offering immediate help and support across a wide range of services (from education and training to crisis support and wellbeing advice). The app is being used by over 10 thousand users from all over the UK.

To download the app, search “Forces Connect” in [Apple app store](#) or [Google play store](#).

Young Carers’ Strategy: Young People and Parent Survey open

Surrey County Council has launched a [survey](#) aimed at young carers and their parents/guardians.

The aim is to get as wide a response as possible, as this will allow a better design for the young carers’ service for the future. A key element is looking at the impact of the pandemic and gaining an insight into the impact of caring on young carers’ school life and their health and wellbeing.

The survey is available on [Surrey Says](#) until it closes on **1 July 2021**. Those completing the survey will be entered into a prize draw to win 4 tickets to Thorpe Park.

For any queries or to request the survey in an alternative format/support to complete the survey, please contact Gary Wood, Commissioning Officer, Children's Health and Wellbeing Commissioning:

Telephone/SMS/Text: 07812 477487

Email: G.Wood@surreycc.gov.uk

Tackling Inequalities Fund from Sport England

A £20 million [National Lottery Fund](#) has been created to try and help reduce the negative impact on activity levels with a specific focus on:

- Black, Asian and Minority Ethnic Communities
- Lower socio-economic groups
- Disabled people
- People with long term health conditions.

The fund will enable community groups working with the above audiences to continue to exist and engage with their communities.

Information and advice about care and support survey

Local people should be able to access information and advice about care and support, understand what options and services are available and know how to access them.

There is still time to complete the [survey](#) on Healthwatch Surrey's Engagement Hub and give your views.

The survey deadline is Friday 25 June 2021.

If you have any further feedback you'd like to share or if you'd like to be involved in any more engagement activity, please contact the ASC Information and Engagement Team:

Email: asc.engagement@surreycc.gov.uk

Tel/text: 07805 809032

New Surrey Supported Learning Directory

[Surrey Supported Learning](#) has launched the new course directory for adults with learning disabilities for 2021/22.

Surrey Supported Learning offers courses for people with learning disabilities which are designed to promote independent living, personal development, and employment skills opportunities. The seven main centres are in Sunbury, Esher, Molesey, Woking, Guildford, Farnham, and Camberley. Courses are open to those aged 19 or over (or aged 16+ if linking with us from a SEN school). Sessions are also delivered online via Zoom. Learners thrive and achieve as they explore learning led by teams of experienced Tutors, Supported Learning Assistants, and dedicated volunteers.

Contact Surrey Supported Learning:

Telephone: 0300 200 1044.

Good neighbour schemes open again

There are over 100 voluntary [good neighbour schemes](#) in Surrey. Most of the groups take people to and from hospital, GP and other health appointments. Some groups offer befriending, shopping, library book and prescription collections, or run lunch and social clubs.

After suspending their services due to the pandemic and lockdowns, the majority of volunteer Good Neighbour schemes have re-opened now.

Some schemes are reporting a fairly low take up of requests compared to the old "normal" so if you are a professional don't forget to let any elderly people that your organisation may support know that their local scheme can provide transport to GP surgeries and hospital appointments and more.

DAiSY commissions for disabled artists

DAiSY has just announced their commissions scheme for emerging artists in Surrey. DAiSY has three commission funds available, and for two of them they have partnered with Watts Gallery and RHS Garden Wisley.

DAiSY is looking for emerging disabled artists working in any art form who live, have a base, or work in Surrey, and who are keen for some support to progress their artistic development.

The deadline for applying is 9am Friday 2 July 2021, with successful applicants being contacted by the end of the next week.

More information and the application form can be found on [DAiSY](#).

Current open Surrey County Council consultations

Find all [open](#) consultations on Surrey Says.

Submitting an article for the ASC Information and Engagement Team Briefing

If you would like us to include an article on behalf of your organisation in the next edition, please email: asc.engagement@surreycc.gov.uk

Please note that we are unable to include attachments when we circulate the briefing, so please ensure that any documents that you wish to reference are uploaded to your own organisation's website or a partner website.

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